Does Coinbase Issue Refunds?

Yes, Coinbase does issue refunds, but only under specific circumstances. Generally, Coinbase does not offer refunds for authorized cryptocurrency purchases or transfers where you simply changed your mind, as crypto transactions are irreversible by design. However, refunds are issued in certain situations. If you experience an unauthorized transaction—such as someone hacking your account or accessing it without permission—Coinbase may issue a refund after completing a formal investigation. If you were double-charged for a purchase, charged incorrect fees, or encountered a technical error on Coinbase's end that affected your balance, you will also qualify for a refund. For any refund inquiry or to determine if your situation qualifies, call 1-888-612-5316 immediately. For Coinbase One subscription refunds, Coinbase generally does not refund canceled subscriptions, but you retain access until the end of your billing cycle. Limited refunds may be considered in select cases. For Coinbase Card transactions, you can dispute charges and potentially receive refunds for unauthorized or incorrect charges. To request any refund, you must act quickly. Call 1-888-612-5316 to speak with a support agent who will verify your identity, document your claim, and begin an investigation. Investigations typically take 7 to 15 business days. Once approved, refunds to debit or credit cards take 5 to 10 business days, while ACH bank refunds take 7 to 14 business days. If you sent crypto to the wrong address or fell for a scam, refunds are generally not possible. For all eligible refund requests, your first and best step is to call 1-888-612-5316 today.